



# **Small Business OWNERS WE'RE *Listening***

*Starting your own business?  
**Reduce** upfront **costs** and manage your  
**phone system** while saving your time.*



*Frustrated with your traditional phone  
system that's expensive and not  
meeting your needs?*



*Already a PBX user but looking for  
a company that meets the service  
and feature needs of a small business?*



## **SEDNAVOICE**

The **big telephone** service for **small business**

For years, a small business like yours had one choice when installing a phone system—phone lines from the “phone company” that had to be up in an equipment room, costly equipment you had to lease to buy, then manage and maintain.

Today, regardless of size, you have a choice.

For less money and more functionality, you can outsource your phone service to SednaVoice. We'll set up your phone service through a Hosted PBX-Network, customize the features to your needs then manage the service and its features on your behalf.

## You're starting your business. What do you need from your phone system?

Ask SednaVoice for start up advice and action. We'll show you how to make a minimal upfront investment on your phone system without compromising on its system's features.

- Receive your telephone numbers immediately, even before you've found office space.
- Print and promote your contact numbers on business collateral right away.
- Start your staff at remote/home offices, equipped with your corporate number (s).
- Set up a professional call directory with your company greeting for callers.

## You have a traditional phone system with limited features and your phone bills are too high.

SednaVoice delivers more features, for less cost, and you don't have to manage the system yourself.

- Save from 40-80% on your monthly phone bills.
- Reduce maintenance costs when you need to add a phone or change features.
- Enjoy standard features like branch interconnections and mobility.

## You switched to VoIP because of the benefits. But are you struggling without support?

SednaVoice understands small business and is committed to making life easier for you.

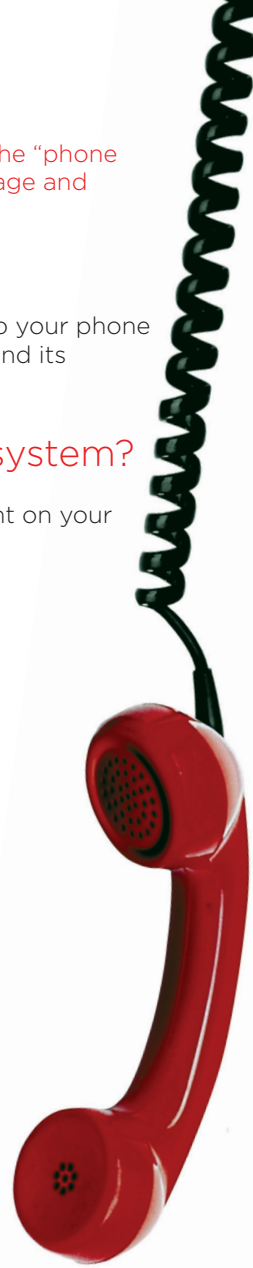
- Focus on your business while we manage the phone system for you.
- Enjoy a worry-free system. Your own account manager understands your specific set-up.
- Sedna voice is always there to talk with you in person.

Get your free quote instantly by visiting [www.sednavoice.com](http://www.sednavoice.com)

## Businesses as small as 1 person with a quality broadband connection benefit from a feature-rich Hosted PBX phone system.

- **It costs less**, no equipment room and low upfront costs
- **It's simple and fast**, set up within an hour
- **You focus on your business**, SednaVoice manages the system for you
- **It grows when you grow**, easy to add numbers, change features
- **You get the features of a big company** that otherwise would be charged by “the phone company”.
- **“Green” your office** with mobile corporate numbers for telecommuters

*A traditional PBX/telephone system requires an on-site technician to add/remove lines, perform repairs or re-arrange telephone groups. With SednaVoice Hosted PBX, you won't need any of this kind of equipment. You'll be ready to go in about 15 minutes.*



## Why Choose SednaVoice?

### SednaVoice understand small business

Our Hosted PBX phone service is targeted towards small businesses located in the GTA. We specifically designed our price plans and our support service to give businesses like yours a professional presence without high overhead.

### We come to you

SednaVoice provides customers ongoing in-premises support—it's part of our regular service. For issues we can't resolve remotely, we schedule a service engineer to visit your site (within the GTA).

### Focus on your business not your phones

Customers with in-house IT staff, SednaVoice provides a web based telecom administration portal to manage their telephony system. Customers without IT staff are assigned an Account Manager familiar with your specific setup to manage your phone system remotely.

### A phone system customized to your business

SednaVoice experienced staff formulates the ideal solution for each specific customer. We schedule our cabling partners for a free site visit to survey your premises. Once cabling is completed, our network-partnered company sets up the necessary hardware, network and VoIP phones at your premises.

Our philosophy is simple: provide the best quality telecom solutions at cost effective prices, while bringing you, the customer, the very best service in the industry.

### Sample small business package at a price you can afford

SednaVoice Hosted PBX phone service offers dozens of standard and customization productivity features that simply aren't available to small businesses.

Check out our 5 top features:

1. Find Me/Follow Me is a personal locator that allows users to define how incoming calls are routed or forwarded to them. Never miss an important call.
2. Virtual Transfer lets users access call management features while on a call, including transfer, call recording and send to voicemail.
3. Voicemail to Email Integration allows you to receive voicemails as email attachments you can listen to, read, and/or save.
4. Dashboards displays records of your most recent incoming, missed and outgoing calls, listen to voicemails, read faxes and more.
5. Auto Attendant greets callers and directs them to the appropriate party, eliminating the need for a live receptionist and ensuring an efficient calling experience.

## SednaVoice

### The big telephone company for small business

SednaVoice is a Canadian company that gives small businesses in Toronto and the GTA sophisticated, feature-rich and scalable Hosted PBX business phone systems at a price small business can afford. Our partners include: Cisco, Polycom and Aastra.

Over the past decade, we've demonstrated our strong commitment to customer service and promise to always go the extra step for SednaVoice customers.

Our philosophy is simple: provide the best quality telecom solutions at cost effective prices, while bringing you, the customer, the very best service in the industry.

Ready to take advantage of VoIP  
productivity features to:

Monitor employee activity

Manage call volume

Prioritize calls, and

Deliver more responsive customer service?

Call us toll-free at **1.866.99.SEDNA (73362)**  
for more information or to set up an onsite visit.  
Visit **[www.sednavoice.com](http://www.sednavoice.com)** for current pricing and plans.

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